

Jackson County Medical Control Authority
Community Paramedicine Protocols
CPU TREATMENT CAPABILITIES

Date: November 2014

Page 1 of 2

Community Paramedic Unit Treatment Capabilities

The Community Paramedic Unit (CPU) has treatment capabilities designed to meet your patient's episodic and non-emergent patient evaluation and treatment needs. The CPMP staff has been trained to evaluate, treat and facilitate continued of care for stable patients. Patient treatment is provided through State of Michigan approved protocols and 24-hour on call physician medical direction.

If the patient's stability allows and treatment and continuity options are available as covered by the CPU protocols, the CPU will evaluate and treat referred patients. If the patient is outside of these criteria or is deemed to not have sufficient stability for CPU evaluation and treatment the CPU staff will either arrange transport of the patient as indicated or contact the CPMP on-call physician to determine the most appropriate patient disposition.

MEDICATIONS

Medications available to the CPU include those covered by standard EMS protocols and those carried in the CPU Medication Pack: See CPU Medication Pack Contents, Exchange Procedure and Use/Replacement List

CPU PROGRAMS

911 Call Triage – Low acuity 911 patients may be referred to specially trained call center personnel who helps the patient find appropriate resources for their medical issue. Patients may be evaluated by CPU personnel in order to help develop continuity plans and teach the patients to manage their health care needs.

Frequent EMS User Management – Patients who use 911 frequently may be referred to program case managers for enrollment. Patients may be evaluated by CPU personnel in order to help develop continuity plans and teach the patients to manage their health care needs.

Post Acute Care Transition – Patients at risk for hospital readmission after hospital discharge may be referred to the CPMP by the patient's physician or case manager. The CPU may make a series of home visits educate the patient and family on appropriate care management and provide a continuity plan. The CPU may provide home treatment designed to reduce the need for hospital readmission. Conditions treated may include CHF, Asthma, COPD and other conditions as designed by the CPMP Medical Director.

After Hours Episodic Care – Patients may be referred to the CPMP for after hours episodic care management. In combination with 911 Call Triage, the CPU may respond for patient evaluation, treatment and continuity planning.

Hospice Patient Evaluation and Treatment – Hospice patients may be referred to the CPMP for episodic care management with the goal of reducing hospitalizations. In combination with 911 Call Triage or direct call triage, the CPU may respond for patient evaluation, treatment and continuity planning.

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Page 2 of 2

Extended Care Facility Episodic Care – Patients may be referred to the CPMP through agreement with the facility or referral by the patient’s physician. In combination with 911 Call Triage or direct call triage, the CPU may respond for patient evaluation, treatment and continuity planning.
EMS Patient Management – EMS patients determined to be candidates for CPU evaluation and treatment may be referred to the CPMP by the EMS unit with agreement of the patient. The CPU may respond for patient evaluation, treatment and continuity planning.
Incapacitated Patient Assessment – EMS patients determined to be compromised by Alcohol or Mental Health issues may have a CPU response for patient evaluation, treatment and continuity planning.
Home Safety Assessment – CPU may perform home safety assessments as part of any home visit with recommendation made to the patient and primary care provider.
Other Programs - Other patient care programs may be developed and implemented as needed by the community under the direction of the EMS Medical Director and designated CPMP Medical Director.
The following procedures are covered by standard protocols and are pre-approved for use by the CPU: Foley catheter placement, IV starts, Feeding tube maintenance and replacement facilitation and wound care evaluation and treatment.
<u>PATIENT CONDITION AND STABILITY</u>
The patient must be hemodynamically stable for CPU evaluation and treatment.