

Jackson County Medical Control Authority
Community Paramedicine Protocols
Community Paramedic Dispatch Protocol

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Dispatch Protocol

The primary goal of the Community Paramedic Dispatch Protocol is to utilize the most appropriate resources to respond to low acuity patients. This will allow ALS transport units the ability to respond to other emergencies.

These dispatch criteria are not all inclusive, and should be referenced and used in conjunction with Protocol 11-02 Community Paramedic Unit Treatment Capabilities.

The 911 Center may dispatch the Community Paramedic Unit (CPU) only for the following:

1. “26-Sick person (Specific Diagnosis)” Omega Level

If the Community Paramedic Unit (CPU) is unavailable, the 911 Center may dispatch an ALS unit to these calls.

The CPU may be dispatched in addition to an ALS unit for the following:

1. “3-Animal Bites/Attacks” Alpha level
2. “8-Carbon Monoxide/Gas/Hazmat” Alpha Level
3. “16-Eye Problems/Injuries” Alpha Level
4. “21-Hemorrhage/Lacerations” Alpha Level
5. “26-Sick person (Specific Diagnosis)” Alpha Level

At any point, if the Community paramedic deems that the patient does not have sufficient stability for CPU evaluation and treatment, the CPU staff will either arrange transport of the patient as indicated or contact on-line Medical control to determine the most appropriate patient disposition.

In the event no ALS units are available to respond to an ALS call, the CPU may be dispatched first to the scene along with MFR backup. An ALS unit should be dispatched to the scene immediately when an ALS unit becomes available, unless otherwise directed by the CP in conjunction with on-line Medical control.